



## Service Sector Management Specialist (SSM1) 18 Credit Hours

### Program Description:

The Service Sector Management Specialist certificate prepares individuals to become supervisors in business and service-related companies. Learning opportunities will introduce, develop, and reinforce students' knowledge, skills, and attitudes required for job acquisition, retention, and advancement in management. Graduates will receive a Service Sector Management Specialist TCC. Graduates will be better prepared to function as managers in a service sector environment.

### Contact:

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**Program Coordinator**  
 770-412-4410  
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### Website:

<https://sctech.smartcatalogiq.com/en/current/catalog/business-programs/ssm1-service-sector-management-specialist-technical-certificate-of-credit>

### Certificate Requirements

#### Program Specific

- Courses may rotate among the following locations Griffin campus and Henry Site

*S = Semester; CR = Credit Hours; FA = Fall; SP = Spring; SU = Summer; ALL=any semester*

✓	Grade	Semester 1	S	CR	Notes & Milestones
		MGMT 1100 Principles of Management	ALL	3	
		MGMT 2205 Service Sector Management	ALL	3	
		COLL 1500 Student Success -OR- COMP 1000 Introduction to Computer Literacy	ALL	3	
				9	Program Semester Hours
✓	Grade	Semester 2	S	CR	Notes & Milestones
		MGMT 2125 Performance Management	ALL	3	
		MGMT 2130 Employee Training and Development	ALL	3	
		MGMT 2140 Retail Management	ALL	3	
				9	Program Semester Hours

Meet with your Academic Advisor to ensure you are viewing the latest and most accurate information.

**Employment Opportunities:** <https://www.sctech.edu/career-services/>

**Financial Aid by Program:** <https://www.sctech.edu/sctc-programs-by-financial-aid-fund-type/>

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